



LAES has developed a series of immigrant issue instructional modules entitled "Tierra de Oportunidad" for orientation to our complex society.

LAES - Unemployment Insurance

Tierra de Oportunidad - Module 3

Unemployment Insurance

Objectives

In this module you will:

- interpret terms such as: laid off, fired, etc.;
- explain Unemployment Insurance benefits and eligibility;
- interpret and complete UI form;
- role play interaction with claims officer.

You will also practice:

- participating as a member of a team;
- recording information accurately and completely;
- applying rules and principles to a situation and determining resolution.

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